



Denplan Care

Benefits at a glance

It's worth remembering that: treatment is always at the discretion of your dentist. This is a summary of the benefits, exclusions and limitations. Full terms and conditions can be found in the Membership Booklet.

As part of Denplan Care you receive Supplementary Insurance which includes:

Worldwide dental injury and dental emergency cover

- ✓ Dental injury cover (up to £10,000 per injury)
- ✓ Temporary emergency dental treatment in the UK (up to £400 per incident. Maximum amount payable £800 per calendar year)
- ✓ Temporary emergency dental treatment when overseas (up to £450 per incident. Maximum amount payable £900 per calendar year)

Hospital cash payment

- ✓ Up to £62 for each night you stay in hospital under the care of a dental or maxillofacial surgeon for dental treatment for up to one year

Mouth cancer cover

- ✓ Up to £12,000 towards one course of treatment for up to 18 months following diagnosis (smokers are included)

Supplementary Insurance does not cover

- ✗ Emergency dental treatment provided by your own dentist or a dentist/specialist acting on your dentist's behalf
- ✗ Dental injury caused while training for or participating in contact sports, unless appropriate mouth protection is worn
- ✗ Mouth cancer diagnosed before joining Denplan or within 90 days after the date you joined Denplan (or for which tests or consultations began within those 90 days)
- ✗ Mouth cancer situated in the tonsils

Denplan Insurance Services

- ✓ 24-Hour Worldwide Dental Emergency Helpline
- ✓ Arrangement of worldwide dental injury and dental emergency cover (Supplementary Insurance)
- ✓ Help with enquiries about Supplementary Insurance

Denplan Care gives you

- ✓ An easy way to spread the cost of your routine preventive and restorative private dental care
- ✓ Supplementary Insurance, to provide worldwide cover if you have a dental injury or dental emergency

Routine preventive and restorative dental care from your dentist which includes

- ✓ Check-ups
- ✓ Scaling, polishing and other hygiene treatments
- ✓ Preventive dental advice
- ✓ Dental x-rays
- ✓ Necessary fillings
- ✓ Any necessary extractions

Major restorative care from your dentist

- ✓ Periodontal (gum) treatment
- ✓ Crowns, bridges, dentures, inlays (excluding laboratory fees)
- ✓ Root canal treatment (when available)

Denplan Care does not cover

- ✗ Laboratory fees and prescriptions
- ✗ Any treatment excluded by the dentist in your contract, which is then payable by you to the dentist
- ✗ Referral to a specialist or specialist treatment
- ✗ Treatment carried out by someone other than by your registered dentist, except when you need emergency temporary dental treatment
- ✗ Orthodontics, implants, cosmetic treatment
- ✗ Sedation fees



If you'd like to find out more, please ask a member of the practice team or call Denplan on **0800 401 402** or visit www.denplan.co.uk



Denplan

At the heart of dental care

Questions and answers



Q What is Denplan Care?

A Denplan Care is a comprehensive dental payment plan. It's a way of spreading the cost of your routine and restorative dental care as specified by your dentist. The plan includes worldwide dental injury and dental emergency cover (Supplementary Insurance) and access to Denplan's 24-Hour Worldwide Dental Emergency Helpline for support and dental advice.

Q When will my Denplan Care contract start?

A Your dentist will agree the start date for your Denplan Care contract with you. This date will always be the first day of a month.

Q How will Denplan Care benefit my dental health?

A You can use Denplan Care to support a preventive approach to your oral healthcare. Regular check-ups, dental care and oral health advice can help reduce the need for costly and complex dental treatment.

Q How much does it cost?

A As the dentist sets their own fees, we are unable to quote a price. It will depend on the amount of care you need. Please note that there is a one-off registration charge of £15 on joining.

Q Are there any discounts available?

A Yes. Where more than one member of a family (or group) is registered with any Denplan dentist at one practice, the following discounts apply:

Two family/group members – 5%

Three family/group members – 10%

Four or more family/group members – 15%

Please note: to qualify for discount, all payments must be collected using a single Direct Debit. All correspondence will be sent to the address of the person who pays for the dental payment plans.

Q Who am I in contract with?

A For the dental care you receive under Denplan Care you are in contract with your dentist.

For the Supplementary Insurance element you are in contract with Simplyhealth Access and you are in contract with Denplan for the Denplan Insurance Services.



Denplan Limited, Denplan Court, Victoria Road, Winchester, SO23 7RG, UK.
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Part of Simplyhealth, Denplan Ltd is an Appointed Representative of Simplyhealth Access for arranging and administering dental insurance. Simplyhealth Access is incorporated in England and Wales, registered no. 183035 and is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Denplan Ltd is regulated by the Jersey Financial Services Commission for General Insurance Mediation Business. Denplan Ltd only arranges insurance underwritten by Simplyhealth Access. Premiums received by Denplan Ltd are held by us as an agent of the insurer. Denplan Ltd is registered in England No. 1981238. The registered offices for these companies is Hambleton House, Waterloo Court, Andover, Hampshire SP10 1LQ.

Denplan Essentials

Benefits at a glance



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As part of Denplan Essentials you receive Supplementary Insurance which includes:

Worldwide dental injury and dental emergency cover

- ✓ Dental injury cover (up to £10,000 per injury)
- ✓ Temporary emergency dental treatment in the UK (up to £400 per incident. Maximum amount payable £800 per calendar year)
- ✓ Temporary emergency dental treatment when overseas (up to £450 per incident. Maximum amount payable £900 per calendar year)

Hospital cash payment

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Mouth cancer cover

- ✓ Up to £12,000 towards one course of mouth cancer treatment for up to 18 months following diagnosis (smokers are included)

Your Supplementary Insurance does not cover

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Denplan Insurance Services

- ✓ 24-Hour worldwide dental emergency helpline
- ✓ Arrangement of Worldwide Dental Injury and Dental Emergency Cover (Supplementary Insurance)
- ✓ Help with enquiries about Supplementary Insurance

Denplan Essentials gives you

- ✓ An easy way to spread the cost of your routine check-ups and preventive advice
- ✓ Supplementary Insurance, to provide worldwide cover if you have a dental injury or dental emergency

Routine preventive care from your dentist which includes

- ✓ Check-ups (up to contract maximum)
- ✓ Scaling, polishing and other hygiene treatments (up to contract maximum)
- ✓ Preventive dental advice
- ✓ Dental x-rays
- ✓ Any additional treatment specified as included in your contract

Denplan Essentials does not cover

- ✗ Restorative dental treatments including fillings, crowns, bridges or dentures
- ✗ Laboratory fees and prescriptions
- ✗ Any treatment excluded by the dentist in your contract, which is then payable by you to the dentist
- ✗ Referral to a specialist or specialist treatment
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Questions and answers



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A Denplan Essentials is a dental maintenance payment plan. It helps you spread the cost of your routine preventive dental care as specified by your dentist. The plan includes worldwide dental injury and dental emergency cover (Supplementary Insurance) and access to Denplan's 24-Hour Worldwide Dental Emergency Helpline for support and dental advice.

Q When will my Denplan Essentials contract start?

A Your dentist will agree a start date for your Denplan Essentials contract with you. This date will always be on the first day of the month.

Q What if I need restorative treatment – is this covered by Denplan Essentials?

A No. Any restorative dental treatment needed will have to be paid for separately (e.g. fillings, crowns or bridges), unless your dentist chooses to provide additional treatment as part of your contract. The practice team will be able to let you know your dentist's treatment fees.

Q How much does it cost?

A As the dentist sets their own fees, they will be able to give you an indication of the price you'll pay. It will depend on the amount of care you need. Please note that there is a one-off registration charge of £15 on joining.

Q Are there any discounts available?

A Yes. Where more than one member of a family (or group) is registered with any Denplan dentist at one practice, the following discounts apply:

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